THE GOVERNMENT
OF THE GRAND DUCHY OF LUXEMBOURG
Ministry of Health and Social Security

Health Directorate

You experience an adverse drug reaction: what should you do?

INFORMATION FOR PATIENTS



Starting a medication

Steps to follow

1. I carefully read the medicine package leaflet.
2. I take the medicine according to the doctor's instructions (dose, frequency, duration).
3. If I have any questions, I will discuss them with my doctor and/or pharmacist.

In case of adverse drug reaction/side effect

1. I check the medicine package leaflet to see whether the side effect is expected and what action to take.
2. I discuss about the side effects with my doctor and/or pharmacist.
3. I report the side effect myself or with the help of my doctor and/or pharmacist.

Reporting of a side effect

Why?

Reporting helps monitoring medicines available in Luxembourg and taking necessary measures to ensure patient safety.

What?

All side effects (whether listed in the leaflet or not).

Which information?

1. Medicine(s) concerned (official name, dosage, reason for treatment, duration, concomitant treatment).
2. Side effects (symptoms, duration, intensity, progression).
3. Contact details (patient / doctor / pharmacist).
4. Patient information (initials).



It's that easy !

1. Scan the QR code or go directly to the webpage **guichet.lu/pharmacovigilance**
2. Fill in the online form
3. Click on send

#MedSafetyWeek

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